

1. **Limited Warranty Coverage:**

Design Turf Inc (DTI) warrants to the purchaser to which products are installed as follows:

- **Product Installation (Artificial Turf, Artificial Turf Golf Greens):** DTI warrants the installation of product(s) to be free from defects in workmanship from the date the installation of the product is completed for a period of 5 years of normal use. This workmanship warranty does not include any damages or defects in the product except to the extent solely caused by DTI's installation of the product.

DTI will have the right to inspect the areas at issue to determine the cause of the alleged defects. If the defects are determined to be within the scope of the workmanship warranty, DTI will make the necessary repairs at DTI's expense. DTI specifically does not warrant the installed products.

DTI's repair of the defect SHALL BE THE SOLE EXCLUSIVE REMEDY available to the covered person or entity with respect to any defect. DTI will not refund or pay any costs in connection with repairs made by anyone other than DTI.

2. **Conditions of Warranty:** DTI's liability to the covered person or entity shall be subject to the following terms and conditions:

- a. The claimant must provide proof that they are the covered person/entity.
 - b. The covered person/entity must provide written notice to DTI within 30 days after discovery of any claimed defect covered by this warranty and before beginning any permanent repair. The notice must describe the location and details of the defect and such information (including photos) as is necessary for DTI to investigate the claim.
 - c. Upon discovery of a possible defect, the covered person/entity must immediately, and at the covered person/entity's expense provide for protection of all property that could be affected until the defect is remedied.
3. This warranty does not certify against damage or defects resulting from or in any way attributable to the following:
- (1) damage from accidents, force majeure, misuse, abuse and neglect from other than normal and ordinary use of the product(s).
 - (2) damage resulting from failure to maintain the product in accordance with the maintenance instructions provided to the buyer.
 - (3) damage resulting from exposure of the product to inappropriate footwear (i.e., metal cleats), chemicals or cleaning agents
 - (4) acts of God including, but not limited to, hurricanes, tornados, floods, earthquakes, severe weather or natural phenomena, (including, but not limited to, unusual climate conditions).
 - (5) normal matting, the effect of the sun's energy when magnified by glass/reflective surfaces, settling, drainage and other issues related to the subbase that may occur from work completed by others prior to the job start (Examples of this are trenching, drain work, tree removal, etc.).
 - (6) damage caused by other parties or contractors after the installation of the turf or putting green is complete.
 - (7) damage resulting from repair, or attempted repair, by anyone other than a DTI installer.
 - (8) any regulations pertaining to the installation area. The purchaser must verify these regulations themselves to ascertain whether they are allowed to install synthetic turf at the desired location.
 - (9) any cause other than workmanship defects attributable to DTI
4. This Warranty does not cover the growth of weeds on the surface or at the edges of the artificial turf or putting green. Weed seeds are airborne and are carried by the wind, birds, or other animals. The seeds can get deposited on the turf and grow on the surface.
5. **Disclaimer:** The statements in this Warranty constitute the only warranty extended by DTI for its workmanship. NO OTHER WARRANTY SHALL BE MADE BY OR ON BEHALF OF DTI.
6. **Settlement of Claim:** Any repairs made by DTI shall constitute a full settlement and release of all claims of any covered person/entity hereunder for damages or other relief and shall be a complete bar to any litigation filed subsequently to the covered person/entity's acceptance of such an agreement.
7. This warranty is not transferrable and is only extended to the original purchaser.



The Warranty Registration Card is optional to fill out and lack thereof in no way implies the risk of warranty to be voided.

Warranty Registration
Card

Name (Print) _____	Date: _____
City _____ Province _____ PC _____	Date of Substantial Completion: _____
Phone: _____ Mobile _____	Date Purchased: _____
Email: _____	Form of Payment: _____
How did you hear about Design Turf? _____ _____	Invoice #: _____
	Installed By: _____
	Product: _____
	Approx. Sq ft. : _____
1 _____	

Acknowledge and accept the above Design Turf Limited Workmanship Warranty

And have completed the Warranty Card to the best of my knowledge.

FILL OUT, EMAIL TO DESIGN TURF INC 80D #1,2 Centurian Drive Markham ON L3R 8C1, Infodesignturf.ca